



Quality Policy

Version B – 10th March 2020

It is the policy of Alchemy Automation Group Ltd to provide products and services that always meet and where possible exceed customer requirements and the business objectives based on the following precepts:

- The requirements of all interested parties are clearly defined and assessed so that our products and services can be provided in a manner that satisfies all interested parties
- All processes employed by Alchemy Automation Group Ltd are suitably resourced, clearly documented, monitored and measured to ensure conformation to:
 - Applicable industry regulations and legislation
 - Customer requirements
 - Business objectives
- All employees are competent to carry out their roles either through academic achievement, training or experience
- Effective mechanisms are in place to achieve our commitment to continual improvement

This will be achieved by:

- Establishing, implementing and maintaining a management system certified to ISO 9001
- Setting measurable objectives and measuring these objectives to identify where improvements are required
- Providing the required resources and ensuring that responsibilities and authorities are clearly defined and communicated to all personnel
- Top management involvement in reviewing the effectiveness of the management system and regular review of risks and opportunities to make the required changes to meet our strategic goals

Nick Holman, Director